

Alameda County Summary By City

5/1/2010 Through 5/31/2010; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	174	60	114	49	19	10	39	26	15	48	332
Albany	12	7	5	7	1	3	4	6	2	9	21
Berkeley	439	155	284	125	52	43	82	36	31	125	735
Castro Valley	51	13	38	13	4	2	11	10	5	8	96
Dublin	26	19	7	17	3	2	15	10	8	4	44
Emeryville	33	17	16	12	6	2	10	3	1	12	78
Fremont	318	82	236	70	18	8	62	43	27	60	595
Hayward	940	286	654	235	76	30	205	145	98	354	1712
Livermore	157	78	79	61	19	13	48	38	22	36	264
Newark	89	22	67	20	6	4	16	14	8	25	135
Oakland	3397	1070	2327	865	327	178	687	453	322	1266	6217
Piedmont	5	3	2	2	2	2	0	0	0	3	4
Pleasanton	83	34	49	25	7	5	20	12	7	6	131
San Leandro	461	193	268	153	46	33	120	87	60	154	895
San Lorenzo	53	19	34	18	2	3	15	9	6	17	117
Sunol	0			0	0	0	0	0	0	0	0
Union City	118	37	81	34	9	4	30	24	18	30	208
Other	786	48	738	42	7	11	31	19	12	99	435
Grand Total:	7142	2143	4999	1748	604	353	1395	935	642	2256	12019

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.