

Alameda County Summary By City

7/1/2009 Through 12/31/2009; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	1172	430	742	291	89	69	221	124	87	368	1897
Albany	105	32	73	24	9	7	17	9	6	38	150
Berkeley	2349	827	1522	388	165	99	287	143	102	557	3512
Castro Valley	568	206	362	130	44	23	107	66	42	151	994
Dublin	238	94	144	71	26	12	59	26	18	85	397
Emeryville	233	106	127	63	22	16	46	22	18	77	376
Fremont	2031	712	1319	492	141	109	380	274	172	516	3372
Hayward	5972	2046	3926	1323	391	263	1054	740	466	1551	9559
Livermore	890	306	584	219	54	40	178	124	71	117	1478
Newark	543	252	291	156	46	39	116	96	54	153	899
Oakland	18618	7045	11573	4341	1399	981	3344	2066	1509	5999	28652
Piedmont	29	3	26	3	0	0	3	1	0	4	35
Pleasanton	315	99	216	71	18	19	52	38	26	56	533
San Leandro	2398	1049	1349	647	175	111	533	334	241	848	3946
San Lorenzo	259	139	120	83	24	14	69	53	28	109	427
Sunol	5	0	5	0	0	0	0	0	0	0	12
Union City	678	332	346	226	55	47	178	130	72	233	1086
Other	9577	343	9234	271	92	51	219	100	64	549	5460
Grand Total:	45980	14021	31959	8799	2750	1900	6863	4346	2976	11411	62785

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.