

# Alameda County Summary By City

10/1/2011 Through 10/31/2011; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	276	98	178	73	27	16	57	42	30	44	554
Albany	5	3	2	2	2	0	2	0	0	9	8
Berkeley	522	196	326	135	63	27	108	57	38	83	847
Castro Valley	128	45	83	33	16	7	26	16	7	17	258
Dublin	36	22	14	20	11	1	19	12	7	15	73
Emeryville	63	41	22	26	12	9	17	10	6	17	98
Fremont	451	158	293	124	32	27	97	70	36	65	829
Hayward	1418	541	877	400	152	68	332	248	142	311	2814
Livermore	190	96	94	76	33	16	60	41	24	23	383
Newark	101	34	67	30	13	2	28	15	8	17	197
Oakland	4073	1494	2579	1100	455	199	900	627	432	1071	7417
Piedmont	1	0	1	0	0	0	0	0	0	0	2
Pleasanton	121	58	63	40	10	5	35	25	19	13	228
San Leandro	705	304	401	230	84	35	195	136	94	190	1443
San Lorenzo	91	36	55	25	9	3	22	13	8	17	184
Sunol	0			0	0	0	0	0	0	0	0
Union City	172	84	88	61	23	11	50	48	30	39	412
Other	927	74	853	60	27	10	50	29	19	68	467
<b>Grand Total:</b>	<b>9280</b>	<b>3284</b>	<b>5996</b>	<b>2435</b>	<b>969</b>	<b>436</b>	<b>1998</b>	<b>1389</b>	<b>900</b>	<b>1999</b>	<b>16214</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.