

## Alameda County Summary By City

7/1/2011 Through 9/30/2011; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	1005	271	734	181	75	40	141	76	52	211	1673
Albany	61	36	25	13	3	3	10	6	4	1	76
Berkeley	1679	597	1082	341	148	99	242	128	93	359	2742
Castro Valley	382	89	293	73	27	19	54	34	17	74	756
Dublin	114	44	70	30	11	7	23	15	9	17	232
Emeryville	154	89	65	45	24	9	36	21	15	31	222
Fremont	1501	541	960	357	128	84	273	204	124	412	2615
Hayward	4254	1424	2830	946	330	166	780	560	339	1060	7820
Livermore	626	272	354	174	55	35	139	119	77	77	1119
Newark	296	108	188	77	26	14	63	43	25	104	521
Oakland	14072	4083	9989	2646	1025	572	2073	1465	1046	3798	23791
Piedmont	5	3	2	2	2	1	1	0	0	1	15
Pleasanton	331	135	196	81	26	14	67	45	30	31	620
San Leandro	2116	699	1417	441	163	68	373	257	172	520	3788
San Lorenzo	228	75	153	50	14	8	42	36	23	36	400
Sunol	4	1	3	1	0	1	0	1	0	0	6
Union City	505	240	265	154	44	22	132	97	69	203	981
Other	3258	258	3000	202	85	48	154	83	53	303	1773
<b>Grand Total:</b>	<b>30591</b>	<b>8965</b>	<b>21626</b>	<b>5814</b>	<b>2186</b>	<b>1210</b>	<b>4603</b>	<b>3190</b>	<b>2148</b>	<b>7238</b>	<b>49150</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.